

Refka Aissa

Business Intelligence | Data Analyst | Power BI Analyst
refkaaissa@gmail.com | +216.25.555.387 | Kairouan, Tunisia

LINKS

Portfolio :

<https://shorturl.at/eryBO>

Github : refkaaissa

LinkedIn : refka-aissa

SKILLS

PROGRAMMING

Python • Tableau • SQL • PowerBI

LIBRARIES & TOOLS

Pandas • NumPy • Scikit-Learn

SciPy • Seaborn • Matplotlib

PyTorch • TensorFlow • Keras

Colab • Jupyter • Docker • Kubernetes

GCP • Azure • AWS

SKILLS HIGHLIGHTS

Hard Skills in Microsoft Office Tools.

Programming Languages: Java, PHP, JavaScript, CSS.

CMS : WordPress

Operating System : Windows

EDUCATION

Higher Institute of Management and Business Studies

MS IN BUSINESS INTELLIGENCE IN COMPUTER SCIENCE

Graduated Dec 2013 | Tunisia

Business School

BA IN COMPUTER SCIENCE

Graduated May 2010 | Tunisia

EXPERIENCE

Digital Rise Solutions | DATA ANALYST

Jan 2023 - Now | Kairouan, Tunisia ([Company Website](#))

- Analyzing and transforming data to uncover patterns, trends, and insights.
- Clean, transform, and structure data for effective analysis.
- Develop interactive dashboards and reports using Power BI Desktop.
- Select appropriate visualizations, create calculated measures and columns.
- Create visually appealing charts, graphs, and maps that effectively communicate insights to stakeholders.
- Enhance skills through training, certifications, and community engagement.

Information Technology Teacher | PREPERATORY SCHOOL

Nov 2015 - Juin 2022 | Doha, Qatar ([Ministry Website](#))

- Teach students how to effectively use hardware, software, and digital tools.
- Cover topics such as programming, computer applications, digital literacy, internet safety, and data management.
- Educate many Tools such as [Scratch](#), [Lego Mindstorm EV3](#), [MINECRAFT](#), [Microsoft Excel](#), [Gimp](#), [3D Builder](#), [Python](#)
- Provides hands-on training and practical exercises to help students develop technical skills.
- Evaluate students' progress through various assessment methods, such as tests, projects, and practical assignments.
- Support students in extracurricular activities related to IT, such as coding clubs or robotics teams.

Agriculture National Bank | Internship

August 2009 | Kairouan, Tunisia ([Company Website](#))

- Perform financial compensation and commercial, client mandates.
- Transfer, payment, withdrawal of checks and electronic payment cards

RESEARCH

RIADI RESEARCH LAB | GRADUATE MASTER

Sep 2012 - Dec 2013 | Tunisia

- Building a semantic framework for software process patterns capitalization and reuse improvement.
- We proposed semantic approach for the automatic MetaProPOS population, named MetaProPOS++. This latter uses the OWL Jena API to manage the MetaProPOS ontology for a unified software patterns description.

Business & Decision Company | GRADUATE BACHELOR

Feb 2010 - Mai 2010 | Tunisia

- Design and implementation of a management application campaign E-mailing/E-marketing using XML, XSL, CSS, Java Script, PHP technologies and EasyPhp, DreamWeaver, CSS3, JavaScript as used tools.

PUBLICATIONS

[Jlail et al., 2013] Jlail, N., Aissa, R., Ben Ahmed, M.(2013).

MetaProPOS++: An Automatic Approach for a Meta Process Patterns' Ontology Population. MIKE 2013: 695-708